

## Motivating a Team to Embrace Telepractice

This resource is a summary of the videos titled “Motivating a Team to Embrace Telepractice” in this series.

**Embracing change is individual for team members and is often influenced by the organisation’s approach to the change implementation strategy. Motivating members of the team to implement new ways of working with families and clients such as telepractice can be successful with support and using the existing strengths of the team.**

### Top tips:

- Ensure the organisation is ready for telepractice - when staff members have all the equipment required, it’s empowering and reassuring to feel equipped
- Training has been provided and ongoing support mechanisms are accessible
- Identify telepractice “champions”
- Acknowledge the skills and strengths of all team members and that current skills are still relevant and important
- Listen and acknowledge concerns
- Share the evidence of telepractice
- Deliver care and support via a blended model of both telepractice and in person methods where possible and relevant
- Consider pace, communications, planning, transparency of the change process
- Check in and review at regular intervals
- Celebrate successes

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#### PROJECT TEAM



#### INVESTOR GROUP

Association of Children’s Welfare Agencies  
Key Assets Australia  
Life Without Barriers  
NSW Department of Communities and Justice  
Social Futures  
The Smith Family  
Uniting

#### SUPPORTER

My Forever Family NSW

#### COMMUNITY OF PRACTICE

Association of Children’s Welfare Agencies  
Barnardos  
Catholic Care Sydney  
Catholic Care Wilcannia Forbes  
FAMS  
KARI  
Key Assets Australia  
Life Without Barriers  
My Forever Family NSW  
NSW Department of Communities and Justice  
Settlement Services International  
Social Futures  
The Benevolent Society  
The Smith Family  
Uniting