

Supporting a Remote Workforce - Supervision

This resource is a summary of the video titled “Supporting a Remote Workforce” in this series.

Flexible work practices allow staff to perform their duties offsite in a location other than from a building. Changes in technology allows flexible work practices to occur and has many benefits including reduced travel time, increasing time with family, increased time to exercise and engage in other activities which contribute to overall wellbeing.

Working flexibly requires a level of commitment and responsibilities from both the organisation the team member and the manager. A remote workforce can be very effective and productive and it is the role of the manager to ensure they remain connected, feel supported and deliver safe care.

Working remotely also requires a level of trust from the manager and autonomy from the team member.

Key issues to consider

- A safe place and space to work
- Work health and safety policies and processes
- Capacity and motivation to work remotely
- Ask team members their expectations of support and supervision
- Set expectations of productivity, ensure team members are logging off at an appropriate hour
- Check in at negotiated regular intervals
- Start the day/shift on workplan for the day, trouble shoot, establish who is the team leader for the day.

Copyright © Karitane 2021 All Rights Reserved. This resource may be reproduced with acknowledgement.

PROJECT TEAM



INVESTOR GROUP

Association of Children's Welfare Agencies
Key Assets Australia
Life Without Barriers
NSW Department of Communities and Justice
Social Futures
The Smith Family
Uniting

SUPPORTER

My Forever Family NSW

COMMUNITY OF PRACTICE

Association of Children's Welfare Agencies
Barnardos
Catholic Care Sydney
Catholic Care Wilcannia Forbes
FAMS
KARI
Key Assets Australia
Life Without Barriers
My Forever Family NSW
NSW Department of Communities and Justice
Settlement Services International
Social Futures
The Benevolent Society
The Smith Family
Uniting